# MARKET MEMO





DATE:	18 November 2020
то:	All Market Users
FROM:	Angelo Demasi Chief Executive Officer
SUBJECT:	COVID19 - Cardholder Sine Pro Declaration

South Aus	tralian Produce N	1arket Limited
	Burma Road, P	ooraka SA 5095
	P 08 8349 4493	F 08 8349 6574
E	enquiry@saprodu	cemarket.com.au

URGENT   PLEASE REPLY	☐ FOR YOUR INFORMATION	☐ PLEASE REVIEW
-----------------------	------------------------	-----------------

As you are aware South Australia is currently experiencing a second COVID19 outbreak with many locations identified around the Northern Suburbs.

Due to this SAPML are beginning to re-implement some COVID19 Management systems as a precaution to keep the Market Site safe.

The following systems have been implemented this week:

- Cleaning has been increased in the common areas including toilet blocks, high touch points and the growers' pavilion
- Every person attending the market will be temperature checked at the gate before entry
- The Rear Gate is closed from 10am daily
- Visitors & Contractors are required to answer COVID19 questions through the SinePro application
- Daily emails will be sent to all tenants with the SA Health contact tracing link to ensure you are aware of newly updated at-risk locations, please ensure to update your staff

SAPML expect that each Market User visits the SA Health website daily and takes responsibility to comply with entry requirements which include they do not attend the Market if they:

- Have been in contact with anyone suspected of having COVID19, awaiting results or have been directed to isolate over the last 14 days
- Have been to any of the COVID-19 locations listed on the SA Health website identified as Quarantine Locations at the times specified
- Are experiencing any COVID19 symptoms

To ensure this, we are requesting every cardholder to complete a **ONCE** off declaration through the SinePro application to affirm these entry requirements. As of **Tuesday 24**th **November**, all access cards will be deactivated, once you complete your SinePro declaration (only required once) your card will be reactivated.

Your access card will be reactivated within 24hrs of receiving your completed declaration. Please see instructions attached to this memo on how to complete this. To avoid delay at the gate next Tuesday we encourage you and your staff to complete this declaration as soon as possible, we have Market Officials on available on the market floor that can assist you with this process.

Thank you for your co-operation, we appreciate your commitment to keep our Market COVID19 safe.

Kind Regards

Angelo Demasi

**Chief Executive Officer** 

ABN: 49 008 129 566

saproducemarket.com.au

#### I. GET THE APPLICATION

Ensure you have downloaded the SinePro application on your mobile device If you do not have a mobile phone please see a Market Official to set up an account through our SinePro ipad.

## Download the SinePro app for free

Search for SinePro via the App Store (Apple iPhone) or Google Play (Android) and download it for free.







Setup a new Sine account and you will be able to check-in when you arrive at the South Australian Produce Market.

Make note of your user name and password for future use.

#### 2. SET UP AN ACCOUNT

Simple steps to follow in the application, for assistance please see a market official

#### 3. SCAN IN

We have temporarily disabled the location feature so Cardholders can complete this Declaration anytime, anywhere without being on site. Just Scan the below barcode in the application

#### 4. SELECT "MARKER USER -WITH ACCESS CARD"

Ensure you have your access card with you as we require your card number to proceed with the declaration. If your card number is incorrect your access card <u>will not</u> be reactivated.

#### 5. COMPLETE YOUR DECLARATION

Ensure to read and answer all required information

### 6. DECLARATION COMPLETE

SAPML admin team will reactivate your access card within 24 hours, next time you attend site you will just need to scan your access card per normal and take a temperature test.

For assistance or more information on the above please contact one of our Market Officials.