



South Australian Produce Market Limited

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MARKET MEMO

DATE:	17 August 2020
TO:	Market Community
FROM:	Angelo Demasi Chief Executive Officer
SUBJECT:	REQUIREMENTS FOR COVID SAFE MARSHAL

URGENT PLEASE REPLY FOR YOUR INFORMATION PLEASE REVIEW

South Australian Produce Market would like to ensure the Market Community is aware of the Emergency Management (Public Activities No 7) (COVID-19) Direction 2020 to have in place a trained COVID Safe Marshal, operating effectively from Friday, 21 August 2020.

COVID Safe Marshals will be required where there are large gatherings, which may lead to an increased potential of COVID-19 transmission.

If your tenancy has a specified number of patrons exceeding 200 at one time, you must have a dedicated and trained COVID Safe Marshal whose role it is to supervise the tenancy's COVID Safe operations and this person must not have any other duties in respect of those prescribed operations.

As a guide, we encourage you to risk-assess this requirement based on your available 'floor space', including your staff on the floor at one time and continuing to implement the 2sqm per person rule:

1. If your tenancy has less than 200 patrons at one time, a trained COVID Safe Marshal can be any staff member/s (eg: Manager, supervisor etc) provided they are trained – in other words the trained COVID Safe Marshal role can be held by multiple people, across shifts etc.;
2. You must have trained COVID Safe Marshals for each tenancy, regardless of the size of your tenancy and all staff who are taking on the Marshal role must be trained through the Government's free on-line training program and must be over the age of 18 years;
3. The trained COVID Safe Marshal's predominate role is to promote and 'remind' patrons with regards to social distancing of 1.5m and maintain good hygiene whilst in your tenancy and they will be expected to monitor/ensure the implementation of existing plans/protocols aimed at preventing the spread of COVID-19, within your business;
4. COVID Safe Marshals must be identifiable by members of the public and all 'authorised officers' – this could include badges or vests that clearly define/identify COVID Safe Marshal – it is up to you as to how you and your staff will make this happen;

5. COVID Safe Marshals must always be on the premises at all times of operations and in view of patrons and 'authorised officers';
6. COVID Safe Marshals are not 'authorised officers' and have no powers, however they can direct patrons, including refusing service, plus report to SAPOL, as required;
7. Free online 'short' COVID Safe Marshal training is mandatory, which will educate and train in the basics of COVID -19 transmission and control;
8. COVID Safe Marshal compliance includes that you must be able to provide a copy of your staff member/s training completion record if requested by an 'authorised officer' and/or SAPOL.

The FREE online COVID Safe Marshal training is still to be finished, however, will be made available in the coming days. The training will be very basic and take around 15-20 minutes to complete.

For your interest the following link provides the State Government's F&Q Sheet for COVID Marshals, which commences from page 3: <file:///C:/Users/Colin/Downloads/FAQ-Emergency-Management-Public-Activities-no-7-COVID-19-Direction-2020.pdf>

We would encourage you to familiarize yourself with the State Governments website to ensure you are up to date with all communications and guidelines.

We do appreciate your ongoing efforts during this time and please contact me if you would like to discuss any questions.

Kind regards



Angelo Demasi
Chief Executive Officer